

QUALITY MANAGEMENT SYSTEM POLICY

Our aim is to create a business in which continuous improvement and excellence is intuitive in everything we do.

We aim to have first class performance in Quality through setting objectives relevant to product and service conformity and, to enhance customer satisfaction. Our overarching Quality Objectives include:

- Right 1st time Quality
- On-time delivery

Senior management are responsible for putting in place the organisation and processes to deliver this. We are committed to achieving our policy by:

- Implementing a Quality Management System that supports the strategic direction of the company
- Meeting all applicable requirements
- Evaluating and reducing Quality risks and setting clear objectives
- Providing clear and visible leadership throughout the company and setting personal examples of our commitment to Quality
- Building a learning organisation culture and capturing data that we can review and use to continually improve performance
- Having an organisation and processes in place to ensure that we have people competent in Quality Management
- Defining current and future needs and expectations of our customers and other interested parties that are relevant to the Quality Management System.

This Policy is regularly reviewed and is available to all interested parties.